

# Monetary Gift Vouchers Kysty

- Gift vouchers can be exchanged for goods and services at Kysty.
- Vouchers are valid for 12 months from date of purchase.
- Reservations are subject to availability and we accept no liability if we are unable to seat you before the expiry of this voucher.
- Vouchers not used within this 12-month period will thereafter be null and void with no entitlement to refund or exchange. It is not possible to extend voucher validity beyond the stated 12-month validity period other than in exceptional circumstances.
- You will be unable to redeem the value of the voucher unless you present it in its entirety upon arrival. Please ensure that you bring all parts of the voucher with you in order for it to be scanned against systems.
- The value of this voucher cannot be exchanged for cash and no change will be given if the value of the voucher is not used in its entirety in a single sitting.
- Any expenditure over the value of the voucher must be settled by you at the time the bill is issued by us.
- Vouchers are non-transferable under any circumstances, non-refundable and non-replaceable.
- All postage of vouchers is to UK addresses only. Where selected, please allow between 3 and 7 working days to receive your vouchers by post. If delivery addresses are not entered correctly at the time of purchase Kysty cannot be held accountable for lost or undelivered vouchers.
- Protect your voucher and treat it as cash; lost, stolen or damaged vouchers will not be replaced.
- For voucher queries relating to the menus, or the restaurant or to make a booking please visit the [www.kysty.co.uk/dining](http://www.kysty.co.uk/dining)
- Alternatively, contact us here [kysty@outlook.com](mailto:kysty@outlook.com)
- The Kysty reserves the right to amend these terms and conditions without prior notice.